



BROKEN HILL OPERATIONS PTY LTD

REGISTER OF COMPLAINTS - 2024

| Date of Complaint | Reason for Complaint | Comment |
|--------------------------|----------------------|--|
| January 2024 INX 9531 | Vibration | <ul style="list-style-type: none">• A complainant contacted the BHO complaints line on 19 January regarding blast vibration experienced during the blast conducted on the evening of 18 January.• A BHO representative contacted the complainant to discuss their concerns and visited the complainant's home on 23 January to further discuss the complaint and inspect and photograph the complainants' residence.• Vibration levels recorded by BHO compliance blast monitors were below licence limits for the blast on the evening of 18 January. |
| February 2024 | No complaints | |
| March 2024 | No complaints | |
| April 2024 | No complaints | |