



# BROKEN HILL OPERATIONS PTY LTD

## REGISTER OF COMPLAINTS - 2024

Date of Complaint	Reason for Complaint	Comment
January 2024 INX 9531	Vibration	<ul style="list-style-type: none"><li>• A complainant contacted the BHO complaints line on 19 January regarding blast vibration experienced during the blast conducted on the evening of 18 January.</li><li>• A BHO representative contacted the complainant to discuss their concerns and visited the complainant's home on 23 January to further discuss the complaint and inspect and photograph the complainants' residence.</li><li>• Vibration levels recorded by BHO compliance blast monitors were below licence limits for the blast on the evening of 18 January.</li></ul>
February 2024	No complaints	
March 2024	No complaints	